



Data Protection Legislation Data Portability Request Information Sheet

Volvo Car Financial Services (UK) Ltd treats all customer information in a confidential and secure manner. For example, we do not sell information to other organisations for direct marketing purposes.

Data Protection Legislation

Volvo Car Financial Services UK Ltd complies with the Data Protection Legislation, which lays down a set of standards that must be followed whenever personal information is processed. The Data Protection Legislation also gives individuals (known as Data Subjects) a number of rights.

You have the right to move, copy or transfer certain personal data. Also known as 'data portability'. This gives you the right to have certain parts of the data we hold on you transferred to you.

When do I need to make a data portability request?

At Volvo Car Financial Services UK Ltd, we will provide you with the information in a machine readable format for you to pass onto whoever you would like.

Please note that this right is different from the right of access (see Subject Access Request), and that the types of data you can obtain under these two separate rights may be different. You are not able to obtain through the data portability right all of the personal data that you can obtain through the right of access.

What do I have to do if I want to make a Data Portability Request?

You can make a data portability request by any means. However, if you put your request in a letter, you should include the following:

- Your full name, date of birth, current address and previous address
- It would be useful if you could provide us with a daytime telephone number in case we need to contact you to discuss your request.
- The agreement number(s) about which you want information

You should send your completed form or letter to:

Customer Services, Volvo Car Financial Services UK Ltd, 86 Station Road, Redhill, RH1 1SR.

When will I receive the information?

We will provide you with the information you have requested within 28 days from the date we receive your request.

Alternative formats

If you would like to receive the information or a copy of this leaflet in an alternative format, please phone us on 0800 085 1541 to discuss your needs. Alternatively, you can write to us at customer Services, Volvo Car Financial Services UK Ltd, 86 Station Road, Redhill RH1 1SR.

Privacy Policy www.volvocars.co.uk/fs



Volvo Car Financial
Services UK Ltd

Data Protection Legislation Data Portability Request Form

Personal Details

Title & Surname -----

First Names (s) -----

Previous Names (if any) -----

Date of Birth -----

Full Postal Address -----
(including postcode) -----

Previous Address -----
(Including postcode) -----

Daytime Telephone -----

Email Address -----

Your Agreements with Volvo Car Financial Services UK Ltd

Please write the numbers of -----
the agreements for which you -----
require information -----

Declaration

I declare that I am the Data Subject named above and confirm that in accordance with the provisions of the Data Protection Legislation, I request Volvo Car Financial Services UK Ltd to forward to the address stated, any personal data they hold about me to which I have a right of access.

Signature: -----

Print Name: -----

Date: -----

Please send your completed form to: **Customer Services, Volvo Car Financial Services UK Ltd, 86 Station Road, Redhill RH1 1SR**